2017 ANNUAL REPORT

Delivering Health Care to Southwest Virginia

PO BOX 7070 | WISE, VA 24293 | 276.328.8850

THEHEALTHWAGON.ORG
From the Executive Director

Nearly four decades ago, a bold vision of providing compassionate quality health care to the medically underserved people in the mountains of Appalachia was realized. The vision was instilled with ideals of dedication, determination and compassionate caring. The Health Wagon, for far too many, is the only refuge available in one of the most disadvantaged regions in the country.

That same bold vision that started the Health Wagon years ago continues today. The Health Wagon is now poised to embrace a new capital campaign, Give So Others Can Live, for expansion of health care services that is critically needed for the vulnerable populations we serve. We are seeking to raise $1 million to build a new clinic in Dickenson County.

The current facility in Clintwood has only two exam rooms, and we are often forced to see patients in a hallway. Some of our professional staff do not even have an office or a desk. The need for specialty and tertiary services is urgently needed as patients cannot afford to travel outside of the region. Patient numbers are at an all-time high. For the first time ever, the Health Wagon is in danger of having to turn patients away due to limited resources and space.

The new building will provide desperately needed space and services, including private examination rooms, new dental and vision care clinics, radiology screenings, a medical laboratory and a pharmacy. It will also house state-of-the-art telemedicine technologies so patients can access clinical specialists at tertiary medical centers. Overall, the new clinic will offer expanded capacity and treatment to meet critical health care needs of our patients.

Your generosity has never been more needed than today. During this time of giving, the Health Wagon hopes you will consider giving to this cause. The Health Wagon is so very thankful for your unwavering financial support and prayers. Care provided to our friends and neighbors in need is life-enhancing and often times lifesaving.

Sincerely,

Teresa Gardner Tyson, DNP, MSN, FNP-BC
Executive Director

Mission:
St. Mary’s Health Wagon provides compassionate, quality health care to the medically under-served people in the mountains of Appalachia.

Vision:
St. Mary’s Health Wagon is an innovative leader in the provision of quality health care services that are compassionate, comprehensive, and accessible whose ultimate mandate is to promote a healthy community through education, empowerment, collaboration, and outreach.

Values:
• Inclusiveness
• Community Outreach
• Collaboration
• Spirituality
• Empowerment

www.thehealthwagon.org
facebook.com/thehealthwagon
twitter.com/health_wagon
youtube.com, search “health wagon”
In early 2017, Health Wagon administrators met several times with U.S. Department of Defense representatives to plan an Innovative Readiness Training (IRT) set for May 16–25 at the Wise County Fairgrounds. It would be the first IRT ever conducted in the Commonwealth of Virginia. The event provided no-cost eye, dental, medical, and veterinary services—more than 3,000 services.

In early 2017, Health Wagon administrators met several times with U.S. Department of Defense representatives to plan an Innovative Readiness Training (IRT) set for May 16–25 at the Wise County Fairgrounds. It would be the first IRT ever conducted in the Commonwealth of Virginia. The event provided no-cost eye, dental, medical, and veterinary services—more than 3,000 services.

On March 22 and 23, Health Wagon sponsored annual community health fairs in the Virginia towns of Wise and Clintwood. These events, staffed by students and faculty of ETSU’s Quillen College of Medicine, brought an estimated $70,000 in health services to local populations.

The Dateline Australia segment filmed in February at the Health Wagon aired March 28 on the Special Broadcasting Service network. The program focused on issues surrounding the Affordable Care Act and the lack of health care for America’s disadvantaged populations.

FEBRUARY

Dateline Australia, a documentary series produced by the Special Broadcasting Service (SBS), interviewed Health Wagon staff in Wise in late February and toured with our mobile unit. The SBS is an international (Australian) public broadcasting radio, online, and television network that reaches millions of viewers and listeners monthly.

On March 22 and 23, Health Wagon sponsored annual community health fairs in the Virginia towns of Wise and Clintwood. These events, staffed by students and faculty of ETSU’s Quillen College of Medicine, brought an estimated $70,000 in health services to local populations.

The Dateline Australia segment filmed in February at the Health Wagon aired March 28 on the Special Broadcasting Service network. The program focused on issues surrounding the Affordable Care Act and the lack of health care for America’s disadvantaged populations.

MARCH

Haley Meade represented Health Wagon at the Health Safety-Net Legislative Day held January 18 in Richmond, Virginia. She is shown here discussing health care disparities in Southwest Virginia with Virginia House of Delegates members (left to right) Terry Kilgore, Israel O’Quinn, and Todd Pillion. Sharing the health care needs of Central Appalachia with all legislators is an important part of the Health Wagon’s work.

At the end of January, Dr. Tracey Krupski, a urologist in the UVA Health System, trained Health Wagon staff on how cystoscopies (screenings for bladder cancer) can be performed using telemedicine. This team was the first in the world to detect bladder cancer by telecystoscopy. Health Wagon is the highest utilizer of telehealth in Virginia.

2017 Highlights and Achievements

JANUARY

Haley Meade represented Health Wagon at the Health Safety-Net Legislative Day held January 18 in Richmond, Virginia. She is shown here discussing health care disparities in Southwest Virginia with Virginia House of Delegates members (left to right) Terry Kilgore, Israel O’Quinn, and Todd Pillion. Sharing the health care needs of Central Appalachia with all legislators is an important part of the Health Wagon’s work.

At the end of January, Dr. Tracey Krupski, a urologist in the UVA Health System, trained Health Wagon staff on how cystoscopies (screenings for bladder cancer) can be performed using telemedicine. This team was the first in the world to detect bladder cancer by telecystoscopy. Health Wagon is the highest utilizer of telehealth in Virginia.

FEBRUARY

Dateline Australia, a documentary series produced by the Special Broadcasting Service (SBS), interviewed Health Wagon staff in Wise in late February and toured with our mobile unit. The SBS is an international (Australian) public broadcasting radio, online, and television network that reaches millions of viewers and listeners monthly.

On March 22 and 23, Health Wagon sponsored annual community health fairs in the Virginia towns of Wise and Clintwood. These events, staffed by students and faculty of ETSU’s Quillen College of Medicine, brought an estimated $70,000 in health services to local populations.

TheDateline Australia segment filmed in February at the Health Wagon aired March 28 on the Special Broadcasting Service network. The program focused on issues surrounding the Affordable Care Act and the lack of health care for America’s disadvantaged populations.

MARCH

Haley Meade represented Health Wagon at the Health Safety-Net Legislative Day held January 18 in Richmond, Virginia. She is shown here discussing health care disparities in Southwest Virginia with Virginia House of Delegates members (left to right) Terry Kilgore, Israel O’Quinn, and Todd Pillion. Sharing the health care needs of Central Appalachia with all legislators is an important part of the Health Wagon’s work.

At the end of January, Dr. Tracey Krupski, a urologist in the UVA Health System, trained Health Wagon staff on how cystoscopies (screenings for bladder cancer) can be performed using telemedicine. This team was the first in the world to detect bladder cancer by telecystoscopy. Health Wagon is the highest utilizer of telehealth in Virginia.

FEBRUARY

Dateline Australia, a documentary series produced by the Special Broadcasting Service (SBS), interviewed Health Wagon staff in Wise in late February and toured with our mobile unit. The SBS is an international (Australian) public broadcasting radio, online, and television network that reaches millions of viewers and listeners monthly.

On March 22 and 23, Health Wagon sponsored annual community health fairs in the Virginia towns of Wise and Clintwood. These events, staffed by students and faculty of ETSU’s Quillen College of Medicine, brought an estimated $70,000 in health services to local populations.

The Dateline Australia segment filmed in February at the Health Wagon aired March 28 on the Special Broadcasting Service network. The program focused on issues surrounding the Affordable Care Act and the lack of health care for America’s disadvantaged populations.
The Health Wagon established a new mobile-unit stop during April 2017, bringing locations visited monthly by Health Wagon up to 11. The new location is the Food City parking lot in Lebanon, Virginia.

**MAY**

During May 5-7, a Remote Area Medical (RAM®) clinic was held for the third consecutive year at the Mountain Empire Airport in Smyth County, Virginia. More than $500,000 worth of health care was provided, with assistance given to 625 dental, 426 vision, 271 medical, and 70 audiology patients.

After much preparation, the U.S. Department of Defense partnered with Health Wagon on May 16–25, 2017, to stage Innovative Readiness Training (IRT) at the Wise County Fairgrounds. Local populations received more than 3,000 optometry, dental, and health care services during the event – which included several hundred veterinary treatments for pets.

On May 12, Dr. Teresa Tyson, DNP, and Dr. Paula Hill, DNP, were among 13 nurses honored with the “Inspiring Global Nurse Award” at the United Nations in New York City. The recognition was part of the first event ever held to commemorate International Nurse’s Day, held annually during International Nurses Week.

**RAM® Volunteers**

2,092 Wise County
511 Grundy
352 Lee County

**Teledmedicine Consultations & Procedures**

118

**Innovative Readiness Training (IRT)**

305 Medical patients
927 Optometry patients
775 Glasses fabricated
459 Dental patients
1,759 Veterinary services
U.S. Department of Defense Chooses Health Wagon for Training Opportunity providing health care to underserved communities

Two years ago, Dr. Teresa Tyson, FNP, had the foresight to apply for participation in the U.S. Department of Defense's Innovative Readiness Training (IRT) program. The action resulted in an extra round of comprehensive, no-cost health care being delivered to Southwest Virginians and others in Kentucky and Tennessee during 2017.

"It was the first time an IRT had ever been conducted in the Commonwealth of Virginia," stressed Health Wagon Clinical Director Paula Hill. "This was a massive nine-day endeavor that was essentially a training maneuver for military medics needing to learn more about large-scale health care delivery. We're extremely happy we applied and feel fortunate to have been accepted."

The IRT in Wise County ran from May 16–25, 2017, resulting in more than 3,000 health care services being delivered. These included 305 medical, 927 optometry, and 459 dental services. Veterinarian encounters numbered 1,759; pets were vaccinated, spayed or neutered, or received other types of treatments.

Desert Medics Partner with Health Wagon

The IRT, which also commanded a visit by Virginia Governor Terry McAuliffe, brought in literally dozens of military volunteers to the Wise County Fairgrounds last year — most were members of the Desert Medics of 3rd Medical Command Deployment Support. This is a senior medical command and control headquarters, providing support to U.S. Army Africa and U.S. Army Central areas of operation. The division provides assistance for more than 7,500 soldiers and civilians located in 21 states and Puerto Rico to prepare and provide trained soldiers and units to conduct missions.

Members include health care specialists, X-ray technicians, ophthalmologists, nurses, physician assistants, physicians, dentists, surgeons, and veterinarians.

"Without this (IRT event), it would be a bunch of money; I'd be bankrupt. I'd probably lose my home and everything else I had if I didn't have this."

— Kristina Turner, Wise, Virginia

How IRTs Help Americans

According to the Office of the Deputy Assistant Secretary of Defense, which administers the program, the purpose of IRTs is to produce "military readiness while simultaneously providing quality services to communities throughout the United States." That is, it's an opportunity to prepare service members and units for wartime missions while also supporting the needs of America's underserved communities.

Health Wagon’s staff and volunteers considered it a privilege to cooperate and assist in this noble, national endeavor.
The Health Wagon was featured July 10, 2017, in a nearly seven-minute segment called “What Virginia’s Poorest Citizens Want from Health Care.” The production was part of the acclaimed “PBS Newshour,” a news program aired daily by the Public Broadcast Service.

Health Wagon helped sponsor the 18th annual RAM® clinic held July 21–23, 2017, at the Wise County Fairgrounds. The event brought needed health services valued at more than $1.4 million to nearly 2,100 people in Central Appalachia.

Several Virginia officials attended the 2017 Wise RAM® event, including Virginia Lt. Governor Ralph Northam (pictured on right). Trained as a pediatric neurologist, Northam also donated time as a medical volunteer during the event. He has since been elected the new governor of Virginia.

During June, reporters from the German British Broadcasting Corporation (BBC) visited Health Wagon and interviewed Dr. Paula Hill, DNP, our clinical director, and Ramona Boyd for a future segment. The BBC is the largest broadcaster in the world.

On July 19, Virginia Governor Terry McAuliffe attended the 2017 RAM® clinic in Wise. McAuliffe has attended the Wise RAM® event annually since becoming governor and has fought unfailingly for Medicaid expansion in the state.

On August 17, Denmark’s British Broadcasting Corporation (BBC) interviewed Health Wagon personnel and accompanied a mobile unit to Clintwood, Virginia. The segment aired several days later to international audiences, stressing that health care access should never be a debatable topic for politicians.

On August 25, Health Wagon learned it was a recipient of an advanced primary care leadership award from the Patient-Centered Primary Care Collaborative (PCPCC). The accolade honors “diverse members of the clinical team involved in providing high-value primary care or shaping policies that support such care.” Health Wagon received the award in October at a PCPCC ceremony held in Washington, D.C.

Grundy RAM® Clinic
729 patients
511 volunteers
$506,483 health care value

Wise RAM® Clinic
2,100 patients
2,092 volunteers
$1.4 million health care value

223 New Pharmacy Connect patients
936 requests
On Sept. 19, the AstraZeneca Foundation announced that Health Wagon was one of 10 nonprofit organizations to receive a $100,000 grant for efforts to improve cardiovascular health in Central Appalachia. This particular grant had a focus on dissemination efforts. The award was the seventh grant Health Wagon has received in consecutive years from the foundation, which is unprecedented.

Health Wagon assisted another community endeavor on September 30 by helping the United Breast Cancer Foundation of Norton, Virginia distribute mattresses to breast cancer patients.

On Oct. 5 and 23, 2017, the Health Wagon and University of Virginia provided free mammograms to individuals of Southwest Virginia.

On Oct. 25, Health Wagon, assisted by Appalachian College of Pharmacy students, offered free flu shots to children at Kids Central Inc., a Head Start program serving families in Wise County, Dickenson County, and the City of Norton. Free flu shots are offered across the Southwest Virginia region annually.

On Nov. 4–5, Health Wagon’s staff assisted with a RAM® event held for the first time at the Appalachian Fairgrounds in Gray, Tennessee. Previous clinics had been staged at Bristol (TN) Motor Speedway. This was the fifth RAM clinic to be conducted in the Tri-Cities region.

Urology clinics are held monthly at our Smiddy Clinic in Wise. In the fall 2017, through a partnership with the University of Virginia, Teresa Tyson, Paula Hill, and Ramona Boyd performed the world’s first cystoscopies accomplished by nurse practitioners using telemedicine. Dr. Tracey Krupski, a urologist, oversaw the procedures remotely at UVA’s Karen S. Rheuban Center for Telehealth.

1,759 Veterinarian encounters
Pets were vaccinated, spayed or neutered during Innovative Readiness Training

Lee County RAM® Clinic
394 patients
352 volunteers
$162,200 health care value

85.61% of Health Wagon patients are uninsured
5.57% Medicare
1.34% Medicaid
7.48% other insurance
Southwest Virginia Gets Wired for Telemedicine

Due to a partnership with the Karen S. Rheuban Center for Telehealth, Health Wagon has found quicker, better ways for meeting patient needs in rural Appalachia.

Health Wagon has been serving as a health care mecca for people in remote areas of Southwest Virginia for more than 30 years now. But it’s the advancement of telemedicine in the region that has resulted in access to medical specialists as never before.

“It’s all due to the partnership we started with the University of Virginia’s Karen S. Rheuban Center for Telehealth about 22 years ago,” explains Dr. Teresa Tyson, FNP, Health Wagon’s executive director. “Our connection has grown through the years, making it possible for Health Wagon to offer advanced telehealth diagnostics in specialty areas, such as screenings for bladder cancer, that wouldn’t normally be available locally. We’re removing barriers. In fact, over the last decade, our two clinics have become the most in-demand sites for doing telemedicine in the state — not only in offering consults but also in helping advance the (telehealth) technology as a whole.”

Through the UVA partnership, Southwest Virginia patients can now have regular remote video interaction with physicians in more than 60 specialties and subspecialties, ranging from cardiology and endocrinology, to women’s health and mental health services. In addition, certain procedures such as colposcopies (screenings for abnormal pap smears) and cystoscopies (screenings for bladder cancer), are now readily available at Health Wagon clinics due to involvement with UVAs Center for Telehealth.

“During 2017 alone, we delivered 118 consultations and procedures using the technology,” Tyson noted. “Such services are more and more in-demand and important, particularly in situations such as stroke, where timeliness of diagnosis is crucial to survival or continued quality of life.”

Health Wagon’s Dr. Teresa Tyson, FNP; Dr. Paula Hill, FNP; and UVA’s Dr. Tracey Krupski were the first providers in the WORLD to detect bladder cancer by telecystoscopies.

A Need for Telehealth in Virginia

Health Wagon’s partnership with UVA is possible due to the efforts of Dr. Karen Rheuban, a pediatric cardiologist who co-founded the Center for Telehealth on the Charlottesville campus 24 years ago and has built a network of partners across the Commonwealth of Virginia. Today, in addition to Health Wagon, the department works with more than 150 other locations in the state that routinely seek or need different specialist services. The center manages these activities in addition to building other international programs and connections around the world.

The UVA telemedicine program claims to have already saved Virginians more than 16 million miles of travel so far – through its digital outreach. In fact, the department has grown to such an extent that in 2012, the federal government made it part of its National Consortium of Telehealth Resource Centers. In this capacity, the center also serves as the Mid-Atlantic Telehealth Resource Center (MATRC), not only responsible for expanding telemedicine across Virginia, but also for Pennsylvania, New Jersey, Delaware, Maryland, West Virginia, Kentucky, North Carolina, and Washington D.C.
Health Wagon’s Challenge
Due to Health Wagon’s active participation in the technology, we accepted a challenge in 2016 to partner with UVA’s Dr. Tracey Krupski to carry out the first tele-screenings in the world for detection of bladder cancer (known as telecystoscopies). Funded by the Virginia Tobacco Commission, the project has since led to significant expansion of expertise and education about these procedures in Southwest Virginia.

While the first bladder cancer screenings were performed by Dr. Krupski, today they’re carried out routinely at Health Wagon clinics by their own in-house staff. Since the program was started two years ago, 16 telecystoscopies have been performed at Health Wagon clinics—three during 2016 and 13 during 2017—of which more than a third revealed cancerous tumors in patients.

Telecolposcopies have also been available monthly at Health Wagon clinics since 2016—guided remotely by Yvonne Newberry, a professor and family nurse practitioner in UVA’s OB/GYN department. Nineteen colposcopies were carried out during 2017 alone.

At the Center for Telehealth, Dr. Rheuban is adamant that telemedicine is destined to become a more integrated part of health care delivery in isolated and rural areas around the world. She once told a reporter: “I like to say necessity is the mother of invention. So where our patients have need, where there are workforce shortages … our goal was to be there and to find creative solutions … to support that vision.”

The Health Wagon is right there with them.

Want to help? Here’s the Health Wagon Wish List—some of the items we use regularly at our clinic. Your group or business can support the Health Wagon mission by donating items or making a monetary donation to purchase items. All medicines and supplies must be unopened and not out of date (expired).

Ongoing Needs
Alcohol wipes
Blood glucose strips
Surgical face masks
Ace-wraps
UA dip sticks
Band aids
Safety needles
Exam table paper
Exam gloves
Nebulizer and neb tubing
Gauze
Syringes
Blood pressure cuffs
KY Jelly (water base)
Tongue blades
Medical tape
O2 Cannulas
Prophylactic kit/equipment
Scalpels
Surgical face masks
Sutures

Over-the-Counter Medications
Ibuprofen
Iron Supplements
Antacids
Decongestants
Dandruff Shampoo
Sterile Saline
Aspirin
Anti-diarrheas
Zantac Allergy Medication
Antibacterial ointment

Office Supplies
Copy paper
Hand sanitizer
Paper clips
K-cups
Toilet paper
Clips
Pens/pencils
Paper towels
3 Ring Binders
Post-it notes
First class or forever stamps
Coffee cups
Letter size manila folders
Sharps

Disinfecting wipes
Highlighters
33 gallon garbage bags
Batteries
Stapler and staples
White out
Heavy duty 3 whole punch
Scotch tape
Stapler remover
Mail envelopes
(large and small)
Gift cards to Wal-Mart

Patient Personal Care
Body wash
Feminine hygiene products
Liquid detergent
Razors
Deodorant
Soap
Lotion
Toothbrushes
Toothpaste
Dental floss
Shaving cream
Toilet paper
Sunscreen
Diapers

Text 41444 to DONATE TO OUR CAUSE
To donate $10 Text WAGON10 to 41444
To donate $25 Text WAGON to 41444
To donate more than $25 Text WAGON (insert amount) to 41444

Find us on Network for Good
www.networkforgood.org/donate/
2017 Summary

Value of Health Care

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wise RAM®</td>
<td>$1,481,828</td>
</tr>
<tr>
<td>Lee County RAM®</td>
<td>162,200</td>
</tr>
<tr>
<td>Grundy RAM®</td>
<td>506,483</td>
</tr>
<tr>
<td>Mobile and Clinics</td>
<td>430,549</td>
</tr>
<tr>
<td>Pharmacy Connect</td>
<td>1,608,568</td>
</tr>
<tr>
<td>Labcorp Laboratory</td>
<td>87,687</td>
</tr>
<tr>
<td><strong>Total 2017</strong></td>
<td>$4,277,315</td>
</tr>
</tbody>
</table>

$1 SUPPORT = $100 of Health Care

Health Wagon Service Area

Health Wagon is a nonprofit organization providing mobile health services to the medically underserved population in Southwest Virginia since 1980. The Health Wagon has mobile units that visit 11 sites in Virginia’s Buchanan, Dickenson, Russell, Lee, Scott, and Wise counties (and the City of Norton); operates two stationary clinics in Wise and Clintwood; sponsors and staffs outreach clinics and health fairs throughout the service area; spearheads the nation’s largest Remote Area Medical Corps® (RAM®) event, held annually in Wise, Virginia; and coordinates annual RAM® events in Lee and Smyth Counties in Virginia.

Health Wagon Services

- Acute Disease Management
- Behavioral Health Clinic
- Cardiac Specialty Clinics
- Cardiovascular Disease Management
- Chronic Disease Management
- Colposcopy Clinic
- Dermatology
- Diabetic Education
- Ear, Nose, and Throat (ENT) Clinic
- Endocrinology Clinics
- Hearing Aid Assistance
- Influenza Vaccine
- Lab & Diagnostic Services
- Medical Therapy Management
- Medication Assistance & Pharmacy Connect
- Nephrology Specialty Clinics
- Ostomy Clinics
- Physical Assessments
- Podiatry
- Pre- and Post-op Surgery Clinic
- Psychiatry
- Psychological Counseling
- Pulmonary Clinic
- Referrals & Follow-up Systems
- Substance Abuse Counseling
- Telemedicine Capabilities
- Transportation Assistance
- Urology
- Women’s Health Clinic
- Wound Care Clinics

Health Wagon Initiatives

- Community Health Fairs
- Connections for Cardiovascular Health Detection Program
- Diabetes Outreach Program
- Every Woman’s Life & Mammogram Assistance Program
- Immunization Programs
- Loan Closet Program for Medical Equipment
- Lung Cancer Early Screening Program
- Obstructive Sleep Apnea Resources
- Outreach Screening Programs
- Pediavision Screening for Schools
- Retinopathy Screening Program
- Sr. Bernie Kenny Scholarship
- Wellness Classes & Health Teaching Components

The Health Wagon
Health Wagon Leadership

Board of Trustees

PRESIDENT
Joseph F. Smiddy, MD
Pulmonary Associates Kingsport
Kingsport, TN

VICE PRESIDENT
Thomas Kennedy
Wise Lumber, Wise, Virginia

SECRETARY
Patricia Sonner
Mobile Images, Bristol, Virginia

TREASURER
Valerie Stewart, FNP
Wise, VA

Board of Trustees

Chairman
Mary White
Binns Counts Community Center
McClure, VA

Roger Ramey
Lion’s Club of Appalachia
Wise, VA

Shirley Woodward
Volunteer
Coeburn, VA

Kermit Anderson
VP-CFO, Cumberland
Development Company
Charlottesville, VA

Jennifer Hammons
McClure VA

Gordon Scott
Wise Co PSA Asst.
Director of Project Dev.
Norton, VA

Nancy Eloise Lawson
Wise, VA

Charles Kiser
Coeburn, VA

Dr. Ross Isaacs, MD
Medical Doctor
Charlottesville, VA

David Cattell-Gordon
Director, UVA Telemedicine
Charlottesville, VA

Health Wagon Staff

Dr. Teresa Tyson, FNP
Executive Director

Dr. Paula E.S. Hill, FNP
Clinical Director

Barbara Hale
Financial Coordinator

Haley Meade
Registered Nurse, BSN

Rachel Helton
Director of Development

Ashley Fleming
Outreach Coordinator

Heather Mays
Pharmacy Connect Coordinator
Licensed Practical Nurse

Patricia Campbell
Secretary

Adam Horne
IT Analyst and Data Systems Administrator

Bo Cash
IT Support

Alana Yates
Administrative Assistant

Dr. Tauna Gulley, FNP
Family Nurse Practitioner

Ramona Boyd
Family Nurse Practitioner

Janice Pilkenton
Licensed Practical Nurse

Pam Hall
Receptionist

Chassidy Carver
Licensed Practical Nurse

Steffany Stallard
Licensed Practical Nurse

Tim Bullock
Registered Nurse

Dr. Rebecca Mullins, FNP
Family Nurse Practitioner

Brittni Wilson
Custodian

Ashton Gardner
Receptionist

Major Donors

The work of Health Wagon impacts thousands of individuals’ lives each year. Special thank you to these major sponsors, who make this work possible:

Scan this QR code with your smart phone to make a donation online, or visit https://donatenow.networkforgood.org/thehealthwagon
Research and writing on feature stories and half the cost of all design services for this report were provided as in-kind donations by Hillhouse Creative, an integrated marketing and communications company based in Kingsport, Tennessee.

Printing costs were also covered (in part) through an in-kind donation from a Southwest Virginia printer.